

We are excited to announce MHS is using new technology to share diagnostic images with our patients and their providers. Instead of receiving a CD to insert in their computer, patient's and/or their providers may receive access to a HIPAA-compliant web-based cloud platform for diagnostic images using a web browser.

How to Request Diagnostic Images

Diagnostic Images may be requested from the Health Information Management

To request diagnostic images, complete and submit the following:

- MHS Authorization Form: Release of Protected Health Information (Download form F1843)
 - Complete all areas. Be sure to specify the dates of service and types of information needed. (i.e.: X-ray or CT scan from specific date of service).
 - Check mark **Diagnostic Images** and provide an email address for the link invite to the HIPAA compliant cloud based image exchange.
 - **PLEASE NOTE:** Every patient **MUST** have their own email address to create an account with the image exchange program.
 - **Parents and children cannot share the same email address**
- Copy of Photo ID
- Guardianship or Durable Power of Attorney for Healthcare Paperwork (if applicable)

A valid authorization **MUST** contain the following information or the request will be returned:

- Patient's full name and date of birth (list any other names the patient may have had)
- Specific information requested (i.e.: x-ray or CT scan with specific date of service)
- Purpose for which the information may be disclosed
- To who the information is to be sent (name and address)
- Specify authorization's expiration date if desired (see bottom of the ROI form)
- The patient's signature or a patient's legal representative's signature.
 - Authorizations signed by a representative must be accompanied by a copy of guardianship or power of attorney for healthcare papers.
- Date of the signature